



A Professional Water Utility Management Corporation

March 6, 2024

Dear Residents of Cy-Forest WSC:

As you know, Cy-Forest WSC provides water service to your community. Water District Management ("WDM"), is happy to inform you that we are now serving as the Operator for Cy-Forest WSC.

Our office is located at 17707 Old Louetta Rd., Houston, Texas 77070. We also have our satellite office located at 19720 Kuykendahl, Spring, Texas 77379. Should you have any questions concerning your bill or to report any problems with your water service, day or night, call **281/376-8802**. Our regular office hours are **Monday through Friday from 8:00 a.m. to 5:00 p.m.**

Please note that payments can be made at the above-listed locations or by mail to:

**Cy-Forest WSC
P.O. Box 1777
Spring, TX 77383**

On-line payment options will be available soon. Once this option is available you will receive a separate notice with your bill. Once available, you may access these options through the WDM website at www.wdmtexas.com

The two following items are VERY IMPORTANT to assure your payments are credited to your account:

- 1. If you are using any form of electronic or web based payments, including through your personal bank, it is very important that you update your payment settings to assure your payments are delivered to the correct location. All mailed payments, whether mailed by you or through your bank, must be mailed to **P.O. Box 1777** as stated above.**
- 2. You will be issued a new account number that will be reflected on the first water bill you receive from WDM. Please ensure this new account number is reflected on all payments, including your banks bill pay service.**

Thank you for your efforts to assure your payments are delivered to our office for proper credit to your account. On behalf of the entire staff at WDM, we look forward to providing the highest level of service that you deserve.

Sincerely,
Water District Management Co., Inc.