



*A Professional Water Utility Management Corporation*  
Corporate Office: 17707 Old Louetta RD. Houston, TX 77070  
Telephone No.: 281-376-8802 Fax No.: 281-376-0002  
Satellite Office: 19940 Kuykendahl, Spring, TX 77379  
Telephone No.: 281-651-0861 Fax No.: 281-651-0893

July 18, 2018

Dear Residents of Conroe Bay Water-Sewer Supply Corporation:

This letter is to inform you that, as of August 1, 2018, Water District Management ("WDM") will begin serving as your utility operator for Conroe Bay Water-Sewer Supply Corporation (CBWSSC). WDM has been serving water districts in Harris and Montgomery Counties for over 47 years and we are pleased to bring that experience and expertise to your community.

Beginning on that date, should you need to report any problems with your water or sewer service, please call our office at **(281) 651-0861**. Our office hours are **Monday - Friday from 8:00 a.m. to 5:00 p.m.** After hours emergencies can be reported through the same phone number and will be answered by an after-hours technician.

Non-emergency requests or information may also be reported through our website at [www.wdmtexas.com](http://www.wdmtexas.com). In the top banner of our Home Page, go to "Customer Service" - "Report a Problem" page and complete the "Submit Question" information and "Send Message".

The final bill you will receive from Aqua Pure during the first week of August will cover your water usage for July. CBWSSC will continue accepting your payments either by mail to P.O. Box 465 Willis, TX 77378 or dropped into the payment box located in front of Pam LeBlanc's home until August 30, 2018.

**Please note: The in-subdivision payment box will be permanently removed at the end of the day on August 30<sup>th</sup>.**

Beginning August 31, 2018, should you choose to mail your payment, please mail payment to: Conroe Bay Water-Sewer Supply Corporation, P.O. Box 550, Spring, TX 77383. **As an improved service**, you will also be able to make payments on-line via the CBWSSC web page (electronic payment or credit cards accepted). Additionally, you can drop your payment inside the WDM satellite office located at 19940 Kuykendahl, Spring, Texas 77379. A night drop box is also located at the same location (see the attached map).

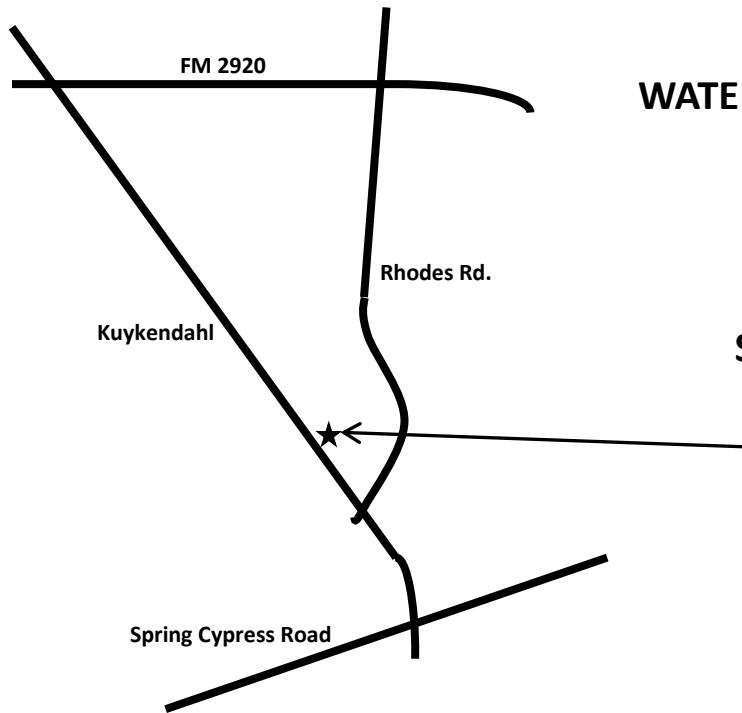
Due dates for monthly payments are still the same. **Current bills must be received in our office by the 20<sup>th</sup>, while late payments must be received by the 30<sup>th</sup>.** Should your banks be mailing your payments, please ensure with your bank they are mailed early enough to be received by the due dates.

Should you have any questions concerning the first bill you receive from WDM around the first week in September please contact us at (281) 651-0861 during the stated office hours above.

Please look for more information with your next water bill statement. We look forward to servicing your community.

Sincerely, Water District Management

## Office Location



**WATER DISTRICT MANAGEMENT**

**SATELLITE OFFICE**

**19940 KUYKENDAHL**

**SPRING, TEXAS 77379**

**281-651-0861**