



**HCWCID No. 92
P.O. Box 666
Spring, Texas 77383**



Dear Resident,

It is our privilege to serve and work to provide you with exceptional service. As part of our continued efforts we have updated the “pay your bill online” portal with enhanced features you will find listed below. This new portal went live on February 25, 2019.

One of the most beneficial changes will be the easy-to-use FirstChoice™ Self-Service Portal to manage paperless settings; view current or past billing statements; access payment history; and schedule current, future, and recurring payments.

IMPORTANT INFORMATION: You will need to create a new online account on the new portal link using your water account information.

AUTO DRAFT CUSTOMERS: If you are currently set up on any form of automatic draft please re-register online or contact First Billing to switch your information over. *The deadline will be April 24, 2019.

Five (5) new options to make payments to your water bill including A FREE payment option using your checking account and routing number.

Payments made using Visa, MasterCard, or Discover will be assessed a lower 3.9% convenience fee.

- **Web payments:** Log onto www.wdmtexas.com
On the home page click [Pay Your Bill Online](#) and then click on [HCWCID No. 92](#)
You must **Register for a new online account**, OR **Pay as a Guest!**
- **Live agent assisted payments:** call 1-855-270-3592 Monday - Friday: 8:30AM - 4:30PM
 - **Automated phone payments:** Call 877-463-5873 to use the new IVR (Integrated Voice Recognition System) and follow the prompts. This service is available 24/7.
- **Text & Pay:** Register your account via the online portal to sign up for Text & Pay.
- **Auto Payments:** Log in online OR contact First Billing at 1-855-270-3592 to sign up for auto payments.

For more information or assistance with registration, please contact First Billing Services at 1-855-270-3592, or you can also visit the WDM website at www.wdmtexas.com or call 281-376-8802.