



**Pitcairn Water Supply Corp.
P.O. Box 2148
Spring, Texas 77383**



Dear Resident,

It is our privilege to serve and work to provide you with exceptional service. As part of our continued efforts Water District Management has partnered with First Billing Services to provide Credit/Debit and E-check payment options to your district. One of the most beneficial changes will be the easy-to-use FirstChoice™ Self-Service Portal to manage paperless settings; view current or past billing statements; access payment history; and schedule current, future, and recurring payments.

Five (5) new options to make payments to your water bill including A FREE payment option using your checking account and routing number.

Payments made using Visa, MasterCard, or Discover will be assessed a 3.9% convenience fee.

- **Web payments:** Log onto www.wdmtexas.com
On the home page click Pay Your Bill Online and then click on Pitcairn WSC
You must **Register for a new online account**, OR Pay as a Guest!
- **Live agent assisted payments:** call 1-855-270-3592 Monday - Friday: 8:30AM - 4:30PM
 - **Automated phone payments:** Call 888-994-0527 to use the new IVR (Integrated Voice Recognition System) and follow the prompts. This service is available 24/7.
- **Text & Pay:** Register your account via the online portal to sign up for Text & Pay.
- **Auto Payments:** Log in online OR contact First Billing at 1-855-270-3592 to sign up for auto payments.

For more information or assistance with registration, please contact First Billing Services at 1-855-270-3592, or you can also visit the WDM website at www.wdmtexas.com or call 281-376-8802.