

WELCOME TO NORTHWEST HARRIS COUNTY MUD #15

When applying for water service in Northwest Harris County MUD #15 you will need to fill out the attached Application for Service and bring it in or overnight it to our office located at 17707 Old Louetta Rd., Houston, TX 77070 along with the following:

If you purchased the property:

- Proof of purchase ie: Closing Disclosure or Settlement Statement
- Picture ID
- Certified funds in the amount of \$175.00 for your deposit payable to Northwest Harris County MUD #15

If you own the property but do not live there:

- Proof of ownership ie: Closing Disclosure, Deed or Real Property Records page from Harris County Appraisal District website.
- Picture ID
- Certified funds in the amount of \$200.00 for your deposit payable to Northwest Harris County MUD #15

If you are leasing the property:

- A copy of your Lease Agreement
- Picture ID
- Certified funds in the amount of \$200.00 for your deposit payable to Northwest Harris County MUD #15

- All of the aforementioned documentation must be received in order for service connection to take place.

- Service connection is a next business day service. Connection takes place Monday – Friday between the hours of 8:00 am – 5:00 pm.

We look forward to serving you. Should you ever need assistance please contact our office at 281-376-8802. Have a great day!

**NORTHWEST HARRIS COUNTY MUD #15
APPLICATION FOR SERVICE**

TODAY'S DATE: _____ REQUESTED SERVICE DATE: _____

RENT [] OWN [] PROPERTY MANAGEMENT []

DOES THE HOME HAVE A POOL OR IRRIGATION SYSTEM? YES [] NO []

APPLICANT NAME: _____
LAST FIRST

CO-APPLICANT NAME: _____
LAST FIRST

SERVICE ADDRESS: _____

BILLING ADDRESS _____

APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX-_____ ID/DL # _____

CO-APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX-_____ ID/DL # _____

HOME PHONE #: _____ WORK PHONE #: _____

CELL PHONE #: _____ ALT PHONE #: _____

EMAIL ADDRESS: _____

PLACE OF EMPLOYMENT: _____

EMPLOYMENT ADDRESS: _____

PURCHASE/LEASE PROPERTY:

MORTGAGE CO./LANDLORD NAME: _____

ADDRESS: _____

PHONE #: _____

I hereby certify that, my home, or the home under my care, will be prepared to have the water turned on, as requested, on the date of service noted above. All faucets, washer connections and outside faucets will be off. I understand that neither, Northwest Harris County MUD #15, or its management personnel are responsible for any damage(s) resulting from the fulfillment of my request.

Signature: _____

OFFICE USE ONLY:

DEPOSIT AMOUNT: \$ _____	APPLICATION FEE AMOUNT: \$ _____	DATE COLLECTED: _____
ACCOUNT # _____	CHECK/ MONEY ORDER #: _____	
SERVICE ORDER CREATED: _____	READING: _____	
ENTERED IN COMPUTER: _____	DAYS BILLED: _____	

NORTHWEST HARRIS COUNTY M.U.D. NO. 15

**P.O. Box 897
Spring, Texas 77383**

PLUMBING RESTRICTION NOTICE

I. PURPOSE. The NORTHWEST HARRIS COUNTY M.U.D. NO. 15 (hereinafter referred to as the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this information is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare.

- II. PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. PROVISIONS. The following are the provisions of the District's Rate Order which permits the enforcement of the aforementioned plumbing restrictions:

- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises connected to the District's water system.
- B. The Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections may be conducted by the District or its designated agent; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the inspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- E. The customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

IV. Enforcement. If the Customer fails to comply with the terms of the District's Rate Order, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of the District's Rate Order shall be billed to the Customer.

Date: _____

Customer's Signature _____

Print Name _____

Service Address: _____