

WELCOME TO HARRIS COUNTY MUD #196

When applying for water service in Harris County MUD #196 you will need to complete the attached Application for Service and bring it in, drop off, mail via USPS or overnight to our office located at 17707 Old Louetta Rd., Houston, TX 77070.

**Please note if you will be having a representative start service or drop off information on your behalf, said representative will need their valid photo ID, a copy of your photo ID along with a signed Letter of Authorization fr

If you purchased the property you will need to provide the following:

- Proof of purchase ie: fully executed Closing Disclosure or Settlement Statement.
- Or Proof of ownership ie: fully executed Deed (complete with receipt of recording). If you are listed as the owner of record on the respective Appraisal District's website we may be able to use that information for verification purposes.
- Valid photo ID ie: Driver's License, State issued photo ID or passport.
- A check or money order in the amount of \$110.00 (\$75.00 deposit + \$35.00 transfer fee) payable to Harris County MUD #196.

If you are leasing the property you will need to provide the following:

- A fully executed copy of your Lease Agreement
- Valid photo ID ie: Driver's License, State issued photo ID or passport.
- A check or money order in the amount of \$110.00 (\$75.00 deposit + \$35.00 transfer fee) payable to Harris County MUD #196.

If you purchased a commercial property you will need to provide the following:

- Proof of purchase ie: fully executed Closing Disclosure or Settlement Statement.
- Or Proof of ownership ie: fully executed Deed (complete with receipt of recording). If you are listed as the owner of record on the respective Appraisal District's website we may be able to use that information for verification purposes.
- Valid photo ID ie: Driver's License, State issued photo ID or passport.
- A check or money order in the amount of \$110.00 (\$75.00 deposit + \$35.00 transfer fee) payable to Harris County MUD #196
- If the property was purchased in a company name, you will need to provide a W-9 along with proof of company ownership/partnership ie: fully executed and filed with the Secretary of States Office Articles of Incorporation, Articles of Formation, etc.

If you are managing a property for the property owner you will need to provide the following:

- A fully executed Management Agreement.
- Valid photo ID ie: Driver's License, State issued photo ID or passport.
- A check or money order in the amount of \$110.00 (\$75.00 deposit + \$35.00 transfer fee) payable to Harris County MUD #196

- All of the aforementioned documentation must be received and fully executed (signed by all parties and filed/recorded with the proper entity) in order for service connection to take place.
- Emailed or incomplete information will not be processed.
- Service connection is a next business day service. Connection takes place Monday – Friday between the hours of 8:00 am – 5:00 pm.

We look forward to serving you. Should you need assistance please contact our office at 281-376-8802. Welcome and have a great day!

HARRIS COUNTY MUD #196
APPLICATION FOR SERVICE

TODAY'S DATE: _____ REQUESTED SERVICE DATE: _____

RENT [] OWN [] PROPERTY MANAGEMENT []

DOES THE HOME HAVE A POOL OR IRRIGATION SYSTEM? YES [] NO []

APPLICANT NAME: _____
LAST FIRST

CO-APPLICANT NAME: _____
LAST FIRST

SERVICE ADDRESS: _____

BILLING ADDRESS _____

APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX-_____ ID/DL # _____

CO-APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX-_____ ID/DL # _____

HOME PHONE #: _____ WORK PHONE #: _____

CELL PHONE #: _____ ALT PHONE #: _____

EMAIL ADDRESS: _____

PLACE OF EMPLOYMENT: _____

EMPLOYMENT ADDRESS: _____

PURCHASE/LEASE PROPERTY:

MORTGAGE CO./LANDLORD NAME: _____

ADDRESS: _____

PHONE #: _____

I hereby certify that, my home, or the home under my care, will be prepared to have the water turned on, as requested, on the date of service noted above. All faucets, washer connections and outside faucets will be off. I understand that neither, Harris County MUD #196, or its management personnel are responsible for any damage(s) resulting from the fulfillment of my request.

Signature: _____

OFFICE USE ONLY:

DEPOSIT AMOUNT: \$ _____ APPLICATION FEE AMOUNT: \$ _____ DATE COLLECTED: _____

ACCOUNT # _____ CHECK/ MONEY ORDER #: _____

SERVICE ORDER CREATED: _____ READING: _____

ENTERED IN COMPUTER: _____ DAYS BILLED: _____

EXHIBIT "A"

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 196 RETAIL SERVICE AGREEMENT

I. **PURPOSE.** HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 196 (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the District will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.

II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than 0.25% lead, or such other minimum standard as may be established by the EPA or TCEQ, may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead, or such other minimum standard as may be established by the EPA or TCEQ, can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the District and the undersigned (the "Customer").

A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the District or its designated agent prior to initiating new service; when there is reason to

believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the District's normal business hours.

C. The District shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

DATE: _____

CUSTOMER'S SIGNATURE

Name: _____

Address: _____

Telephone No.: _____