

WELCOME TO LANGHAM CREEK UTILITY DISTRICT

When applying for water service in Langham Creek Utility District you will need to complete the attached Application for Service and bring it in to our office located at 17707 Old Louetta Rd., Houston, TX 77070. You may also overnight your complete packet to this address.

Alternatively you may apply in person at the Northglen Clubhouse located at 6532 Barker Cypress, Houston, TX 77084 on Tuesday and Thursday of each week from 10:00 am – 3:00 pm.

If you purchased the property you will need to submit:

- Proof of purchase i.e.: Closing Disclosure or Settlement Statement
- Picture ID
- Check or money order in the amount of \$125.00 (\$100.00 deposit + \$25.00 application fee) payable to Langham Creek Utility District.

If you are leasing the property you will need to submit:

- Copy of your Lease Agreement
- Picture ID
- Check or money order in the amount of \$225.00 (\$200.00 deposit + \$25.00 application fee) payable to Langham Creek Utility District.

Commercial accounts:

Each commercial or apartment connection to the District system shall pay a security deposit equal to 200% of the estimated total monthly service charges to such customer. Please call our office at 281-376-8802 for deposit fees.

- All of the aforementioned documentation must be received in order for service connection to take place.

- Service connection is a next business day service. Connection takes place Monday – Friday between the hours of 8:00 am – 5:00 pm.

We look forward to serving you. Should you ever need assistance please contact our office at 281-376-8802. Have a great day!

LANGHAM CREEK UTILITY SERVICE APPLICATION FOR SERVICE

TODAY'S DATE: _____ REQUESTED SERVICE DATE: _____

RENT [] OWN [] PROPERTY MANAGEMENT []

DOES THE HOME HAVE A POOL OR IRRIGATION SYSTEM? YES [] NO []

APPLICANT NAME: _____
LAST FIRST

CO-APPLICANT NAME: _____
LAST FIRST

SERVICE ADDRESS: _____

BILLING ADDRESS _____

APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX- ID/DL # _____

CO-APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX- ID/DL # _____

HOME PHONE #: _____ WORK PHONE #: _____

CELL PHONE #: _____ ALT PHONE #: _____

EMAIL ADDRESS: _____

PLACE OF EMPLOYMENT: _____

EMPLOYMENT ADDRESS: _____

PURCHASE/LEASE PROPERTY:

MORTGAGE CO./LANDLORD NAME: _____

ADDRESS: _____

PHONE #: _____

I hereby certify that, my home, or the home under my care, will be prepared to have the water turned on, as requested, on the date of service noted above. All faucets, washer connections and outside faucets will be off. I understand that neither, Langham Creek Utility District, or its management personnel are responsible for any damage(s) resulting from the fulfillment of my request.

Signature: _____

OFFICE USE ONLY:

DEPOSIT AMOUNT: \$ _____ APPLICATION FEE AMOUNT: \$ _____ DATE COLLECTED: _____

ACCOUNT # _____ CHECK/ MONEY ORDER #: _____

SERVICE ORDER CREATED: _____ READING: _____

ENTERED IN COMPUTER: _____ DAYS BILLED: _____

CUSTOMER SERVICE AGREEMENT

SECTION I. PURPOSE. Langham Creek Utility District (the "District") is responsible for protecting its Water Supply System from contamination or pollution which could result from unacceptable plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this Customer Service Agreement before the District will begin service.

SECTION II. PLUMBING RESTRICTIONS. The following unacceptable plumbing practices are prohibited by State regulations:

A. No direct connection between the District's Water Supply System and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.

B. No cross-connection between the District's Water Supply System and a private water system is permitted. These potential threats to the District's Water Supply System shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the District's Water Supply System is permitted.

D. No pipe or pipe fitting which contains more than 0.25% may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.25% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SECTION III. SERVICE AGREEMENT. The following are the terms of this Customer Service Agreement between Langham Creek Utility District (the "District") and _____.(the "Customer"):

A. the District will maintain a copy of this Customer Service Agreement as long as the Customer and/or the premises are connected to the District.

B. the Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. Inspections shall be conducted during the District's normal business hours.

C. the District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practices which have been identified during the initial inspection or the periodic reinspections.

D. the Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

E. the Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

SECTION IV. ENFORCEMENT. If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

Date: _____

Customer's signature: _____

Customer's name (printed): _____

Service address: _____