

HCMUD No. 480 Important Message

August 26,2023

We have been working closely with AQUA Texas to identify the cause of low pressure in the water system. After thoroughly checking our distribution lines for leaks, AQUA inspected their water plant and found the Fairway part of the system is struggling to keep up with the high demand for water. This is likely why customers are experiencing periods of low pressure during peak usage times.

They are solving this two ways:

- 1- They are replacing this wells pump and motor so more water can be produced from the well. This work will be scheduled for Tuesday August 29th starting at 9 AM and will take a full day to complete.
- 2- Drought conditions compounded with peaking demand right now is causing the low pressure, and AQUA has implemented Stage 4 drought restrictions. Even with a new pump and motor, it will be important for customers to follow these restrictions, as demand has been continuing to go up in recent weeks.