



Harris County Municipal Utility District No. 480
Fairway Farms, Grove Landing, and Twelve Oaks Subdivisions
MANDATORY WATERING RESTRICTIONS
(Stage 1)

Dear Customer,

November 2, 2023

Harris County Municipal Utility District No. 480 (the "District") has been notified by its wholesale water provider, Aqua Texas, that Aqua Texas has lifted its STAGE 2 outdoor watering restrictions and will move to STAGE 1 outdoor watering restrictions. In response, the District will be activating STAGE 1 of Aqua Texas's outdoor watering restrictions for areas located within the boundaries of the Aqua Texas Service Area (addresses located within the Fairway Farms, Grove Landing and Twelve Oaks neighborhoods). These changes are effective immediately and will remain in effect until further notice. As a reminder, watering restrictions serve as a conservation measure to ensure all customers have an opportunity to utilize the available water resources equally as well as avoid low pressure events. Although we have had rain, this period of drought is not over, and implementation of water conservation measures remains vital for the protection of the available resources.

Please note that during STAGE 1 outside watering of lawns with irrigation systems, drip systems, and hose end sprinklers are allowed only twice each week. Watering times in the early morning or late evening help to eliminate water loss through evaporation. Designated watering days are assigned based on the last digit in a customer's home address.

Please use the last number in your street address to find your designated watering days.

TWICE WEEKLY WATERING SCHEDULE

Table with 5 columns: House No. Ends In (2 or 9), House No. Ends In (1 or 5), House No. Ends In (6 or 7), House No. Ends In (0 or 3), House No. Ends In (4 or 8). Rows show corresponding watering days: Monday/Thursday, Tuesday/Friday, Wednesday/Saturday, Thursday/Sunday, Friday/Monday.

Required customer water use restrictions STAGE 1

*Please note that permissible activities are allowed morning OR evening, not during both time periods.

- Automatic Irrigation systems – Twice per week on scheduled days (Midnight to 10:00 a.m. or 8:00 p.m. to Midnight) If you have an automatic sprinkler system, please adjust the timer to meet these requirements.
Hose end sprinklers – Twice per week on SCHEDULED DAYS (Midnight to 10:00 a.m. or 8:00 p.m. to Midnight)
Hand-held hose with an automatic shut-off device, faucet filled bucket or watering can: Any day at designated hours. No unattended hoses (Midnight to 10:00 a.m. or 7:00 p.m. to Midnight)

- Soaker hoses – **Landscaped Areas and Foundations only:** Any day at designated hours (Midnight to 10:00 a.m. **or** 8:00 p.m. to Midnight)
- Car washing – bucket or hand-held hose with automatic shut-off; 1 time every other week.
- No washing of driveways, sidewalks, or streets.
- No filling/refilling of pools or ponds is allowed but topping off existing pools is allowed on designated watering days. Please keep pools covered when not in use.

PENALTIES

1. First violation:
 - a. To meet our conservation goals, we must limit water usage. Any person or entity that violates the District's then-enacted drought response measures shall receive written notification of such violation, setting forth (i) the date of the violation, (ii) the nature of the violation, (iii) the drought response measures then in effect, and (iv) the penalties applicable for any further violations of the drought contingency plan. The customer will be provided a copy of the User Drought Contingency Plan upon request.
2. Subsequent violations:
 - a. If any person or entity violates any provision of the District's drought contingency plan more than one time, then a flow-restricting device may be placed on the customer's line to limit the amount of water that will pass through the meter in a 24-hour period. The flow restrictor may be left in the line for up to 60 days or until drought response measures have ended. The customer may be billed for the actual cost of installing and removing the flow-restricting device, not to exceed \$50.00 for installation and \$50.00 for removal. The customer will be provided a copy of the User Drought Contingency Plan. In addition, the District, after providing required notice, may impose a penalty of up to \$5,000.00 for each violation of the then-enacted drought response measures.
 - b. If the customer violates the required reductions after installation of a flow restrictor, the District shall have the right to terminate water service to any such person or entity after notice is provided and any other applicable procedural requirements in the District's rate order are satisfied. The customer will be billed a \$50 reconnect fee for restoration of service. Further violations will result in disconnection and additional reconnect fees. When service is reconnected a flow restrictor may be installed.
 - c. If a customer violates the restrictions again after having a flow restrictor installed and removed, either a flow restrictor as described in (a) above may be reinstall or service may be disconnected for up to 7 days. When service is reconnected a flow restrictor may be installed.

If you have questions concerning these restrictions, please contact Water District Management at 281-651-0861