



A Professional Water Utility Management Corporation

April 1, 2025

Dear Residents of Harris County M.U.D. #286:

As you know, HCMUD #286 provides water and sewer service to your community. As noted in previous correspondence, the transition date of **April 1, 2025** is now here. Therefore, we, at Water District Management ("WDM"), are happy to inform you that we are now serving as the municipal utility district operator for HCMUD #286.

Our office is located at 17707 Old Louetta Houston Texas 77070. We also have our satellite office located at 19720 Kuykendahl Spring, Texas 77379. Should you have any questions concerning your bill or to report any problems with your water or sewer service, day or night, call **281/376-8802**. Our regular office hours are **Monday through Friday from 8:00 a.m. to 5:00 p.m.**

Please note that payments can be made at the above-listed locations or by mail to:

**HCMUD #286
P.O. Box 1777,
Spring, TX 77383**

On-line payment options will be available very soon. Once this option is available you will receive a separate email and notice with your bill. Once available, you may access these options through the WDM website at www.wdmtexas.com

The two following items are VERY IMPORTANT to assure your payments are credited to your account:

- 1. If you are using any form of electronic or web based payments, including through your personal bank, it is very important that you update your payment settings to assure your payments are delivered to the correct location. All mailed payments, whether mailed by you or through your bank, must be mailed to P.O. Box 1777 as stated above.**
- 2. You will be issued a new account number that will be reflected on the first water bill you receive from WDM scheduled to be mailed May 1, 2025 . Please ensure this new account number is reflected on all payments, including your banks bill pay service.**

Thank you for your efforts to assure your payments are delivered to our office for proper credit to your account. On behalf of the entire staff at WDM, we look forward to providing the highest level of service that you deserve.

Sincerely,

Water District Management Co., Inc.