

**CONROE BAY WATER/SEWER SUPPLY CORPORATION
P O BOX 550
SPRING, TEXAS 77383**

APPLICATION FOR WATER / SEWER SERVICE

Rent: Own:

Name: _____ Date: _____

Driver License No.: _____ Last 4 of Social Security: _____

Secondary Name: _____

Driver License No.: _____ Last 4 of Social Security: _____

Telephone Number: _____

Requested Service Date: _____

Email: _____

Service Address: _____

Billing Address if not the same: _____

***A LETTER OF CRED FROM PREVIOUS UTILITY IS REQUIRED**

RULES FOR SERVICE

1. Service Agreement must be signed
2. **Membership fee for owners – homeownership for renters \$200**
3. Administration fee - \$25 for all residents
4. Bills are mailed on the 1st and payable upon receipt or by 5pm on 20th of the month
5. Make payments to Conroe Bay Water Sewer Supply Corporation P.O. Box 550, Spring, Texas 77383
6. Payments received after 5p.m. on the 20th of the month are assessed a 10% late charge
7. Termination results in a \$25 disconnect fee and a \$25 re-connect fee plus all account balances
8. Service will be terminated if payment is not received by last day of month
9. If service is terminated due to non-payment, we must receive payment by 3p.m. for water to be reinstated the same day
10. \$75 Tampering fee is applied if meter has been tampered with
11. \$35 "Return Check " fee is applied for all returned checks
12. Frequent returned checks will require Cash or Money Order Payment only
13. WDM offers online payment via the CBWSSC web page, electronic and credit cards will be accepted
14. Office hours are 8.00am to 5.00pm Monday to Friday
15. Moving without 30 day notice will result in forfeiture of deposit
16. **Phone number for any problems with billing or water service – 281-651-0861**

I HAVE READ AND UNDERSTAND THE ABOVE RULES

SIGNATURE: _____

**CONROE BAY WATER/SEWER SUPPLY CORPORATION
P O BOX 550
SPRING, TEXAS 77383**

**CONSERVE OUR NATURAL RESOURCES!!!
REPAIR ALL LEAKING FAUCETS AND BATHROOM FIXTURES**

SERVICE AGREEMENT

I. PURPOSE

Conroe Bay Water Sewer Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before Conroe Bay Water Sewer Corporation will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. PLUMBING RESTRICTIONS

The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT

The following are the terms of the service agreement between Conroe Bay Water Sewer Corporation (the Water System) and

Name: _____

Connection/Service Address: _____

CONROE BAY WATER/SEWER SUPPLY CORPORATION
P O BOX 550
SPRING, TEXAS 77383

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross- connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross- connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross- connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____