



A Professional Water Utility Management Corporation

August 31, 2018

Dear Residents of Conroe Bay WSSC:

Your **NEW ACCOUNT NUMBER** is reflected on your water bill included with this letter. Please ensure this new account number is reflected on all forms of payments. In an effort to provide consistency with your water bill payments, the future due date will remain the 20th of each month.

The following payment options are available for your convenience.

1. In person via check or money order at:

19940 Kuykendahl
Spring, Texas 77379

Note: A drop-box is available at this location for after-hours convenience.

2. By mail to: Conroe Bay WSSC
P.O. Box 550
Spring, TX 77383

3. Various On-line or pay by phone options are available at www.wdmtexas.com

Available NOW! (See reverse side for additional information)

- ACH (automatic draft) – **checking account or credit card.**
- E-checks **No convenience fee!**
- Credit card: Master Card, Visa, Discover (3.99% convenience fee, charged by 3rd party processor)

If you are using any form of electronic or web based payments, including through your personal bank bill pay, it is very important that you update your payment settings to ensure your payments are delivered to the correct location with your new account number.

Should you have any questions concerning your bill, or to report any problems with your water or sewer service, day or night, call **281-651-0861**.

Our regular office hours are **Monday through Friday from 8:00 a.m. to 5:00 p.m.**

Sincerely,

Water District Management Co., Inc.

Conroe Bay WSSC



Water District Management has partnered with **First Billing Services** to provide Credit/Debit and E-check payment options to **Conroe Bay WSSC** customers.

Below are five (5) new options to make payments to your water bill. A FREE payment option is available by using your checking account and routing number. Payments made using Visa, Mastercard, or Discover will be assessed a 3.9% convenience fee.

- **Web payments:** Log onto www.wdmtexas.com
On the home page click Pay Your Bill Online follow the link to Conroe Bay On-line Bill-Pay.
You must Register your account, OR Pay as a Guest!
- **Live agent assisted payments:** call 1-855-270-3592 Monday - Friday: 8:30AM - 4:30PM
- **Automated phone payments:** Call (866) 707-7938 to use the new IVR (Integrated Voice Recognition System) and follow the prompts. This service is available 24/7.
- **Text & Pay:** Register your account via the online portal to sign up for Text & Pay.
- **Auto Payments:** Log in online OR contact First Billing at 1-855-270-3592 to sign up for auto payments.

For more information or assistance with registration, please contact First Billing at 1-855-270-3592, or you can also visit the WDM website at www.wdmtexas.com or call 281-651-0861.