

**CONROE BAY WATER/SEWER SUPPLY CORPORATION  
P O BOX 550  
SPRING, TEXAS 77383**

**APPLICATION FOR WATER / SEWER SERVICE**

Rent:

Own:

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Driver License No.: \_\_\_\_\_ Last 4 of Social Security: \_\_\_\_\_

Secondary Name: \_\_\_\_\_

Driver License No.: \_\_\_\_\_ Last 4 of Social Security: \_\_\_\_\_

Requested Service Date: \_\_\_\_\_ Email: \_\_\_\_\_

Service Address: \_\_\_\_\_  
\_\_\_\_\_

Billing Address  
if not the same: \_\_\_\_\_  
\_\_\_\_\_

**\* A LETTER OF CREDIT FROM PREVIOUS UTILITY IS REQUIRED**

**RULES FOR SERVICE**

1. Service Agreement must be signed
2. **Membership fee for owners – homeownership for renters \$200**
3. Administration fee - \$25 for all residents
4. Bills are mailed on the 1<sup>st</sup> and payable upon receipt or by 5pm on 20<sup>th</sup> of the month
5. Make payments to Conroe Bay Water Sewer Supply Corporation P.O. Box 550, Spring, Texas 77383
6. Payments received after 5p.m. on the 20<sup>th</sup> of the month are assessed a 10% late charge
7. Termination results in a \$25 disconnect fee and a \$25 re-connect fee plus all account balances
8. Service will be terminated if payment is not received by last day of month
9. If service is terminated due to non-payment, we must receive payment by 3p.m. for water to be reinstated the same day
10. \$25 “Return Check “ fee is applied for all returned checks
11. Frequent returned checks will require Cash or Money Order Payment only
12. WDM offers online payment via the CBWSSC web page, electronic and credit cards will be accepted
13. Office hours are 8.00am to 5.00pm Monday to Friday
14. Moving without 30 day notice will result in forfeiture of deposit
15. **Phone number for any problems with billing or water service – 281-651-0861**

I HAVE READ AND UNDERSTAND THE ABOVE RULES: \_\_\_\_\_

SIGNATURE

**CONSERVE OUR NATURAL RESOURCES!!!**  
**REPAIR ALL LEAKING FAUCETS AND BATHROOM FIXTURES**

# SERVICE AGREEMENT

## I. PURPOSE

The Conroe Bay Water Sewer Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Conroe Bay Water Sewer Corporation will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

## II. PLUMBING RESTRICTIONS

The following undesirable plumbing practices are prohibited by State regulations:

- A. NO direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. NO cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. NO connection which allows water to be returned to the public drinking water supply is permitted.
- D. NO pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. NO solder or flux which contains more that 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

## III. SERVICE AGREEMENT

The following are the terms of the agreement between the Conroe Bay Water Sewer Corporation and

Name: \_\_\_\_\_

Connection / Service Address: \_\_\_\_\_

- A. The Water System will maintain a copy of this agreement as long as the customer and / or the premises is connected to the system.
- B. The Customer shall allow his property to be inspected for possible cross connections between potable [safe] and non-potable [non-safe] sources and / or other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
- C. The Customer hereby agrees not to interfere with the Company's agents or employees in the discharge of their duties. The Customer will not permit anyone other than agents or employees of the Company to tamper with or in any way interfere with any property of the Company installed upon the Customer's premises. Upon failure of the Customer to observe these requirements, the Customer shall be responsible to the Company for such damages as may be done, and the Company may cut off the service at once without notice to the Customer.
- D. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- E. The Customer shall immediately correct any undesirable plumbing practice on his premises.
- F. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

**IV. ENFORCEMENT**

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any or all expenses associated with the enforcement of this agreement shall be the responsibility of the Customer.

Customer's Signature:

\_\_\_\_\_

Date:

\_\_\_\_\_