

## YOUR WATER METER HAS BEEN UPGRADED!

Dear Resident,

As part of an ongoing effort to improve services to our customers, HCMUD No. 44 District is now offering EyeOnWater (EOW). By creating an account on EOW via their website, or using the smart phone app, you can connect to your water utility account to review and analyze your hourly, daily or monthly water usage, water usage patterns, control the amount of water you use, view easy to understand graphs, receive alerts of possible leaks at your property, and so much more.

Now you can view your water usage by creating an account following the simple steps below:

1. Visit <https://eyeonwater.com/signup> on your computer using a supported web browser.
2. Enter your service area zip code: 77068
3. Enter your billing account number as shown on your billing statement: 75008-1000000000

**Click Next**

**Verify that your information is correct, then click Next**

4. Enter your name and email address.
5. Create and confirm a password.
6. You will get a confirmation email from BEACON. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password.

***\*\*Check your SPAM or Junk folder if you do not receive this email\*\****

Phone App Instructions:

1. Go to the App Store on your Android or iPhone and search for "eye on water."  
(Note if using an iPad make sure to select iPhone only from the drop-down menu)
2. Download the free App to your iPhone or Android Phone.
3. Open the App.
4. Tap on the Sign-Up button.
5. Enter your Zip Code.
6. Enter your Account ID. (exactly as it appears on the bill)
7. Verify that it is the correct account located & select "Yes, That's Me" or "Go back"
8. Enter Your Name
9. Enter a valid e-mail address.
10. Create a password.
11. Verify that you have read the Terms of Service.
12. Tap on the Submit button.
13. An email will be sent to the address you provided.
14. Click or tap on the "Click Here" in the email to verify it is valid.
15. Then select that you have verified your email.

You can now sign in to your account. Please note you cannot create a leak alert from the app.

You must use [www.eyeonwater.com](http://www.eyeonwater.com)

## SU MEDIDOR DE AGUA HA SIDO MEJORADO!

Estimado Residente,

Como parte de nuestros continuos esfuerzos para mejorar los servicios a nuestros clientes, ahora le estamos ofreciendo acceso directo y seguro a sus datos de consumo de agua. En EyeOnWater encontrará herramientas disponibles que incluye un sitio web seguro en línea para revisar y analizar su actividad de uso. Una aplicación para teléfonos inteligentes de consumo también está disponible y se puede descargar desde la App Store. Con estas herramientas, ahora son capaces de ver su actividad de uso por hora, y obtener una mejor comprensión y control de la cantidad de agua que utiliza. EyeOnWater Online proporciona facilidad para entender gráficos y la capacidad de establecer alertas, incluyendo la identificación de posibles fugas.

Ahora puede ver su uso de agua en unos sencillos pasos:

1. Visite <https://eyeonwater.com/signup> en su equipo mediante un navegador web compatible.
2. Introduzca el código postal de su área de servicio: **77068**
3. Ingrese su número de cuenta de facturación como se muestra en su estado de cuenta: **75008-1000000000000**

**Para continuar haga clic en NEXT**

**Compruebe que su información es correcta y, a continuación, haga clic en NEXT**

4. Introduzca su nombre y dirección de correo electrónico.
5. Cree y confirme una contraseña.
6. Recibirá un correo electrónico de confirmación de BEACON. Debe verificar su dirección de correo electrónico haciendo clic en este enlace. Una vez que lo haga, puedes iniciar sesión con tu correo electrónico y contraseña.

***\*\*Compruebe su carpeta SPAM o basura si no recibe este correo electrónico***

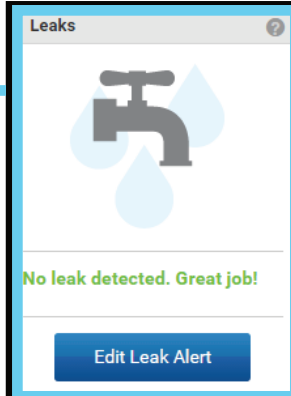
Instrucciones de la aplicación del teléfono:

1. Ve a la App Store en tu Android o iPhone y busca "eye on water."  
(Tenga en cuenta si utiliza un iPad asegúrese de seleccionar el iPhone sólo en el menú desplegable)
2. Descarga la aplicación gratuita en tu iPhone o teléfono Android.
3. Abra la aplicación.
4. Pulse en el botón Registrarse.
5. Introduce tu código postal.
6. Introduzca su ID de cuenta. (exactamente como aparece en el proyecto de ley)
7. Compruebe que es la cuenta correcta ubicada y seleccione "Yes, That's Me" o "Go Back"
8. Ingrese su nombre
9. Introduzca una dirección de correo electrónico válida.
10. Cree una contraseña.
11. Compruebe que ha leído los Términos de servicio.
12. Pulse en el botón Enviar.
13. Se enviará un correo electrónico a la dirección que proporcionó.
14. Haga clic o pulse en el "Click Here" en el correo electrónico para verificar que es válido.
15. A continuación, seleccione que ha verificado su correo electrónico.

Ahora puede iniciar sesión en su cuenta. Tenga en cuenta que no puede crear una alerta de fuga desde la aplicación por favor utilice [www.eyeonwater.com](http://www.eyeonwater.com)

# Welcome to the Eye On Water home page!

Set up Leak Notifications to notify you (via email and/or text) about potential leaks.

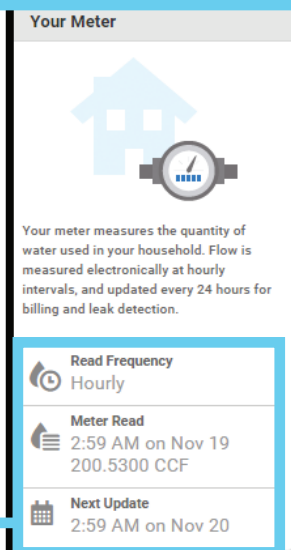


**Leaks**

No leak detected. Great job!

Edit Leak Alert

Easily view your daily usage graphs, as well as overlays that you can select, such as the daily average temperature



**Your Meter**

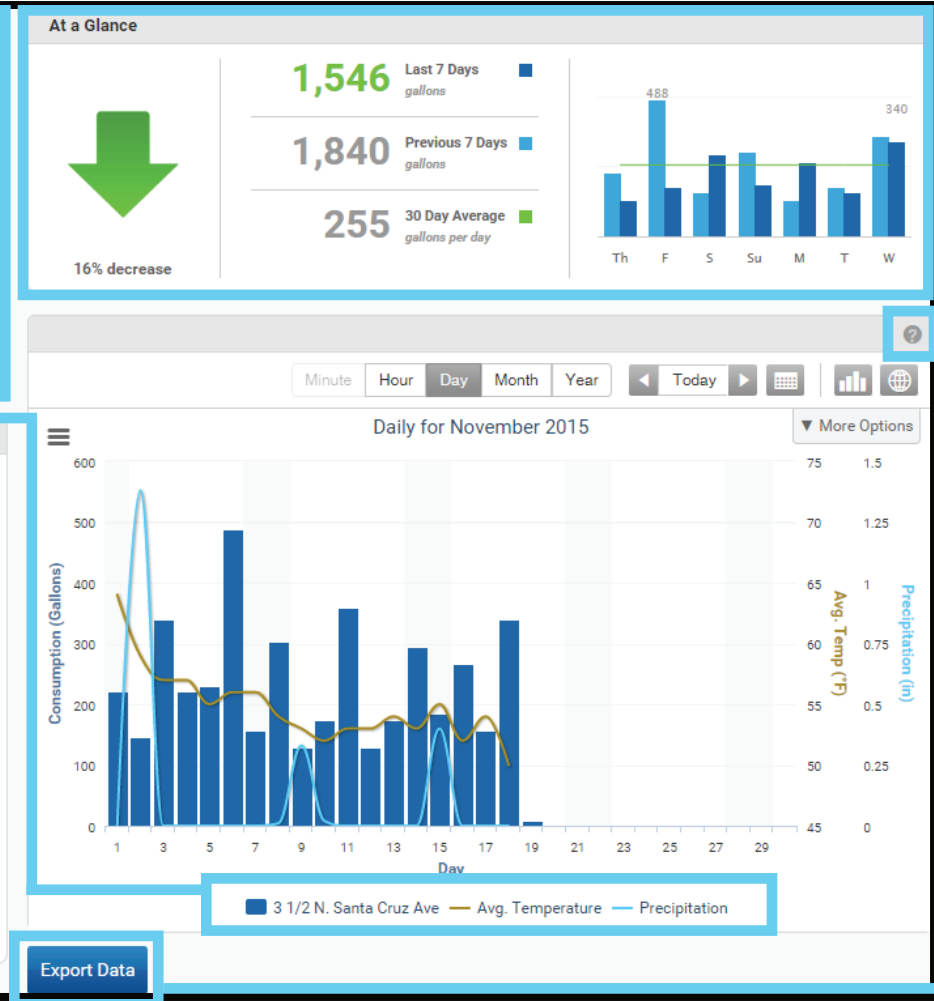
Your meter measures the quantity of water used in your household. Flow is measured electronically at hourly intervals, and updated every 24 hours for billing and leak detection.

Read Frequency: Hourly

Meter Read: 2:59 AM on Nov 19, 200.5300 CCF

Next Update: 2:59 AM on Nov 20

View information regarding your meter, including the last reading time and when the next update will be.



**At a Glance**

1,546 Last 7 Days gallons

1,840 Previous 7 Days gallons

255 30 Day Average gallons per day

16% decrease

**Daily for November 2015**

Consumption (Gallons)

Avg. Temp (°F)

Precipitation (in)

3 1/2 N. Santa Cruz Ave

Export Data

Compare your current usage to the previous week's usage

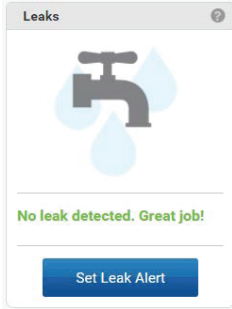
Any time you see a question mark, click on it to take you to the help section, so that you can learn how to use Eye on Water more efficiently

Export your Hourly, Daily or Monthly Meter Reads into an excel spreadsheet

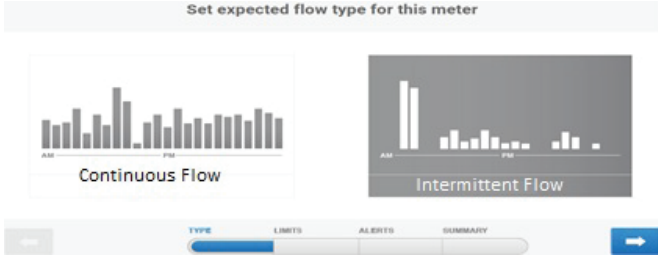
## Remember!

The water we save today can help save tomorrow!

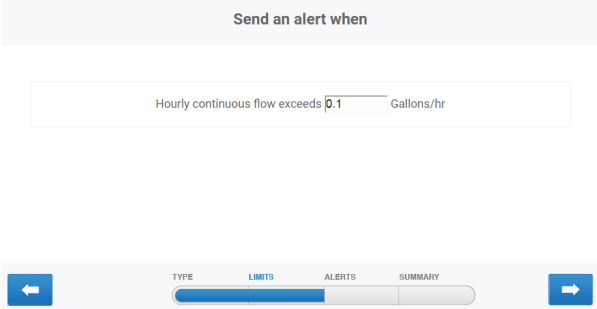
**Leak Notifications** are a useful way to monitor your system for potential leaks.



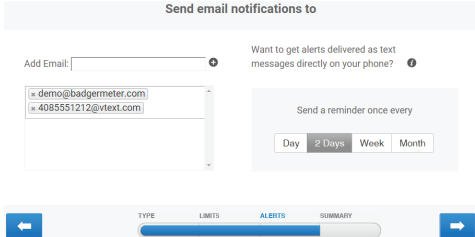
**Step 1:**  
Click on  
“Set Leak Alert”



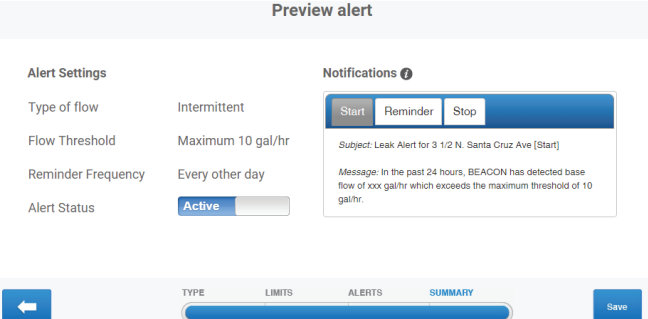
**Step 2:**  
Define the type of flow you expect for this meter. We recommend Intermittent Flow.



**Step 3:**  
Determine the amount of gallons per hour to be exceeded for a notification to be sent. We recommend not to exceed 10 gallons per hour. Enter this amount in the “Hourly continuous flow exceeds,” field. While your meter collects data every hour, it is updated once a day (you can see what time this takes place in the “Your Meter” section on the Home Page). Notifications will cover a 24 hour period, letting you know that in the past 24 hours the base flow per hour exceeded the amount that you set. Please refer to the “Water Usage” section below for an idea of average usage, keeping in mind that usage will vary depending on the needs of that household/business.



**Step 4:**  
Set up where you want the notification to be sent. You can set up multiple email addresses to receive alerts. Enter the email address in the “Add Email” field, then click on the plus button next to it. Repeat this as many times as you need to add all of the emails you wish to receive notifications. You can also set up a text alert to be sent. In the same “Add Email” field enter your phone number as an email address (for example, ATT customers would enter 1234567891@txt.att.net). Click on the next to “Want to get alerts delivered as text messages directly on your phone?” for more information based on provider. In this step, you will also set up how often you want a reminder sent to you. You can set it up to remind you daily, once every two days, once a week, or even once a month.



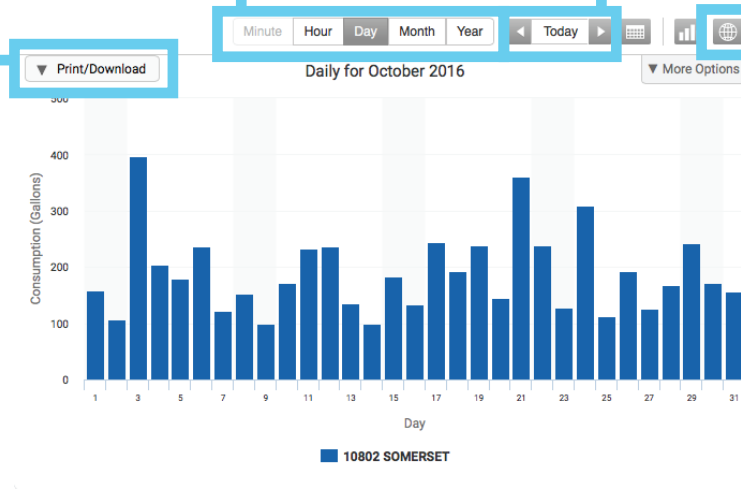
**Step 5:**  
Review the notification that you have set up. If everything looks right, click on Save. To turn off the notification simply click the “Active” button to make it “Inactive,” then Save your changes.

## Usage Graphs are a great way to keep an eye on your water usage.

View usage by the minute, hour, day, month, or year.

Easily pull up the date you wish to see the usage data. Scroll through days by using the left and right arrows, or click on the calendar to select the date you want.

-This gives you the option to:  
-Print the Chart  
-Download the PNG Image  
-Download PDF Document



Click on the globe to see a map of the approximate location of your meter.

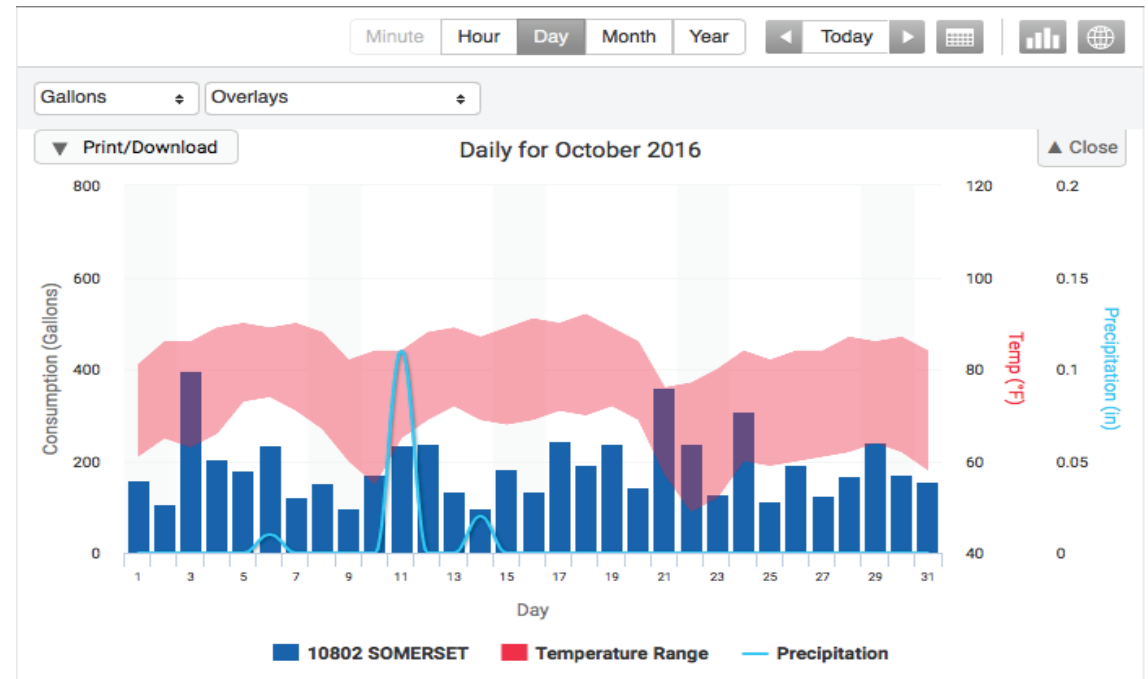
When you select the **More Options** tab on the graph above, you are given more viewing options:

-You can view your usage data by:

- Gallons - this is how your water bill is calculated
- Cubic Feet
- CCF or Centum Cubic Feet. One CCF is equal to 100 Cubic Feet or 748 Gallons

-You can also view your usage data in relation to temperature and precipitation overlays. Available overlays are:

- Temperature in Fahrenheit
- Temperature in Celcius
- Inches of Precipitation
- Millimeters of Precipitation



# Exporting

**Export Data**

Latest Reads  
 Date Range  
 Billing Reads  
 Consumption

Start Date: 10/01/2016      End Date: 10/31/2016

Read Interval: Daily      Unit: Gallons

Quoting Options: All

[Start Data Export](#)

**Previous Export results**

Date	Jul 13, 2017 8:36 AM
Meters	1
Date Range	Latest Reads
Results File	<a href="#">Click to Download</a> (size 1.3K)

**Export Data**

Latest Reads  
 Date Range  
 Billing Reads  
 Consumption

Start Date:      End Date:

Read Interval:   
Daily  
Quarter Hourly  
Hourly  
Daily  
Monthly

Unit: Gallons

**Previous Export results**

Date	Jul 13, 2017 8:36 AM
Meters	1
Date Range	Latest Reads
Results File	<a href="#">Click to Download</a> (size 1.3K)

When you export by Daily Meter Reads, it will generate a spreadsheet showing the actual meter reads for the specified time period you designate.

Select Daily Meter Reads. Then enter the start date and end date.

Select "Start Data Export" to run the report.

Choose what dates you'd like to view. It will then generate an excel spreadsheet that provides the usage in gallons based on the aggregation you select.

Select how you would like to receive the date: by hour, by day, or by month.

EyeOnWater has an app that is available for Android and Apple users.

Download it from your app store and sign in to your EyeOnWater account to easily access your usage on the go. You can even register for the first time on the app if you haven't already

What are you waiting for?



Sign In

Register

Demo without account