Attention Residents of Harris County MUD No. 280

Home Pickup Program for Household Hazardous Waste Begins July 1, 2011

As part of the residential solid waste and recycling contract with Waste Management, you will have a convenient new opportunity to dispose of your Household Hazardous Waste safely, easily and responsibly. Introducing *At Your Door Special Collection*, a new residential service offered by WM to provide year-round HHW collections for you beginning July 1, 2011.

See chart of types of waste collected on the reverse page.

HOW DOES IT WORK?

1. To participate, you must contact the Call Center (1-800-449-7587) to set up a collection appointment.



The Call Center operators will guide you through the steps toward a safe and successful collection. You will be asked several questions, including your address and the type and amount of materials available for collection. You will be provided a convenient collection date and information about where to place the HHW kit for collection. A kit will be sent to your home in plenty of time for you to gather and pack your materials.

2. Preparing for collection

The HHW kit includes a program instruction sheet and other items to help pack and secure household hazardous waste. All materials such as gasoline, poisons, pesticides and aerosols, must be placed into the kit. Other items may be placed outside the Kit.



3. HHW material is collected



On the scheduled date, the customer service technician will collect materials directly from your home. They will sort and pack the materials for proper transportation, recycling and disposal. Participants will receive a postage-paid survey card to complete and mail back to help track the program.

4. You have more material than will fit into the Kit?

Don't worry! Remember, this service is available <u>year-round.</u> Just schedule another collection! Small quantities may be combined with your neighbors. Our Call Center will be happy to explain your options.





This chart shows the typical materials we collect that must be placed inside the Kit Bag for collection. Plus those items that may be placed outside the Kit Bag.

| Examples of Acceptable Items that <u>MUST</u> be placed inside the Bag | | Items which may be placed OUTSIDE OF THE BAG (Place no other waste outside the Bag) | |
|--|----------------|---|---|
| Garden Chemicals | Thermometers | Material: ↓ | Maximum Amount: ↓ |
| Solvent | Batteries | Auto Batteries | Up to 4 |
| Oil-Base & Latex Paint | Metal Polish | Fluorescent Bulbs | Up to 10 |
| Aerosols | Pool Chemicals | Televisions | 1 Each |
| Cleaners | Adhesives | Computer Monitors | 1 Each |
| Antifreeze | Used Motor Oil | Consumer Electronics with Circuit Boards | No Limit See Instructions sheet for details. |
| Sharps— placed into a sealed rigid plastic container (needles, lancets) | Poison | | No lamps, appliances or exercise equipment, etc. |

MATERIAL THAT WILL NOT BE COLLECTED: We do not collect ammunition, medicine, explosives, asbestos, or any materials in unlabeled or leaking containers. If you have questions about proper disposal methods for non-acceptable items, commercial chemicals or hazardous materials in containers larger than five gallons in size, please call the Call Center (800) 449-7587.

The Call Center operators are available from Monday - Friday 7:00 AM - 7:00 PM Central time. Leave a message after hours, weekends and holidays. You can also e-mail the Call Center: atyourdoor@wm.com.

