

**BAMMEL UTILITY DISTRICT**  
**P O BOX 695**  
**SPRING, TEXAS 77383-0695**

February 2, 2010

Dear Customer,

Bammel Utility District ("The District") is a participant in the North Harris County Regional Water Authority's ("NHCRWA") plan to reduce ground water usage in Harris County as mandated by the Harris-Galveston Subsidence District. The NHCRWA will supply utility districts within the 2010 conversion zone with treated surface water from Lake Houston in lieu of their groundwater supply. Bammel Utility District is located within the 2010 conversion zone and expects to receive surface water from the NHCRWA in February of 2010. Currently, The District produces potable water ("drinking water") from ground water supplied by the water well located on Strack Road.

The NHCRWA's water supply will be disinfected using chloramines which is the best management practice and an approved and accepted disinfection method authorized by the Texas Commission on Environmental Quality ("TCEQ"). The District is required by the TCEQ to have a compatible disinfectant system with the source supplier, the NHCRWA. The District is thus required to change the disinfectant used to produce drinking water from chlorine to chloramines in order for the District's disinfection system to be compatible prior to the receipt of treated surface water. This change is intended to benefit our customers by reducing the levels of disinfection byproducts (DBPs) in the system, while still providing protection from waterborne disease.

However, the change to chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine. Medical facilities should also determine if additional precautions are required for other medical equipment.

In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for the fish tank.

We will notify you of the exact date the disinfection conversion will occur later in the year as more information is available.

We welcome your questions and/or comments. Please contact David Rowe with Water District Management our Operating Company at (281) 376-8802 or Matt Froehlich with Pate Engineering, Inc. our Engineering firm at (713) 462-3178 if you have any questions.

Sincerely,

Board of Directors  
Bammel Utility District